



Device Recommendations for DQTV2

New devices are constantly being released, each packed with various features, making it challenging to choose the right one. To simplify your decision, here are our recommended device specifications that pair seamlessly with our solutions! As always, reach out with any specific questions.

Server Requirements

Since DQTV2 is hosted in most cases you are not required to have a dedicated server. There are some cases where a local server or access to the local environment might be required for ERP integration. This is dependent on the type of integration required, where the ERP system resides, and what options exist for access. Speak to your account manager for additional details.

Desktop Devices

Specifications:

- Operating System: Windows 10 or newer is required.
- CPU: Intel i3 or greater, AMD FX8320 or greater.
- Video Card: 128 MB RAM recommended.
- Memory: 4 GB or more.
- No thin client or virtual desktop setups recommended

Browser Specifications:

- The latest versions of Chrome, Firefox, or Edge are recommended. Microsoft Internet Explorer is no longer supported.

Mac vs. Windows Devices:

- A Windows device is recommended but the application layer will run on Chrome and Firefox browsers installed on Mac systems. A Mac device is not suitable for any integration or API functionality.

Desktop PCs vs. Laptop PCs:

- Both desktop and laptop PCs are supported by the solutions.

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Mobile Devices

Specifications:

- Minimum of 32GB storage, and minimum 4GB Memory (8GB recommended)
- Android devices running version 13.0 or newer
- iOS devices running version 16.0 or newer

Wireless Carriers and Data Plans:

- Any wireless plan is compatible, we recommend utilizing the preferred provider in your area that will provide the best possible coverage. Even though the DQT application layer is built to run without data support, many features like Live Traffic and direct communication applications require constant data connection.
- Data usage: Approximately 500 MB per device per month on average, where the user will be processing GPS data, routing data, point of delivery actions, and an average number of order pictures and signatures.
 - We recommend that Software and OS updates be downloaded using Wi-Fi, and that devices are configured to automatically connect to company Wi-Fi resources when in range.

Tablets vs. Cell Phones:

- Both tablets and cell phones are supported for use with DQT mobile applications.
- Choose the device that works best for your company.

Android vs. iPhone:

- Both Android and iPhone devices are supported by mobile applications.
- DQT recommends Android devices because of a slightly better business offering and management platforms available to lock down and more easily limit the tablets use to company approved applications.
- Choose the device that works best for your company or users

Contact Information

For further inquiries or assistance:

- Email: support@dqtech.com
- Phone: 512-248-8324 option 3 for support

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